

## What the PRC Can & Can't Do

What falls under our authority, and what doesn't.

### WHAT THE PRC CAN DO

- investigate Level 1 matters involving all Alberta police services (including the RCMP), peace officers and the Legislative Assembly Security Service
- investigate Level 2 matters involving all Alberta police services, including the RCMP
- investigate Level 3 complaints involving municipal and First Nation police services
- refer Level 4 and 5 complaints to police services
- monitor transparency and accountability
- assist with Alternative Dispute Resolution (ADR)

### WHAT THE PRC CAN'T DO

- handle complaints about non-Alberta police
- intake and handle Level 3 complaints against RCMP officers
- handle employment-related issues
- handle complaints about peace officers outside of Level 1
- provide legal advice

## Other Complaint Agencies

For complaints that don't fall under the PRC's jurisdiction, there are other agencies you can contact.

For more information on the PRC, other complaint agencies and what the PRC can and can't do, please visit [albertaprc.ca/complaints/limitations](https://albertaprc.ca/complaints/limitations).

## Transparency in Progress

Your personal information will be kept confidential throughout the entire process.

We aim to resolve all complaints within 180 days, however, some cases may take longer due to their complexity.

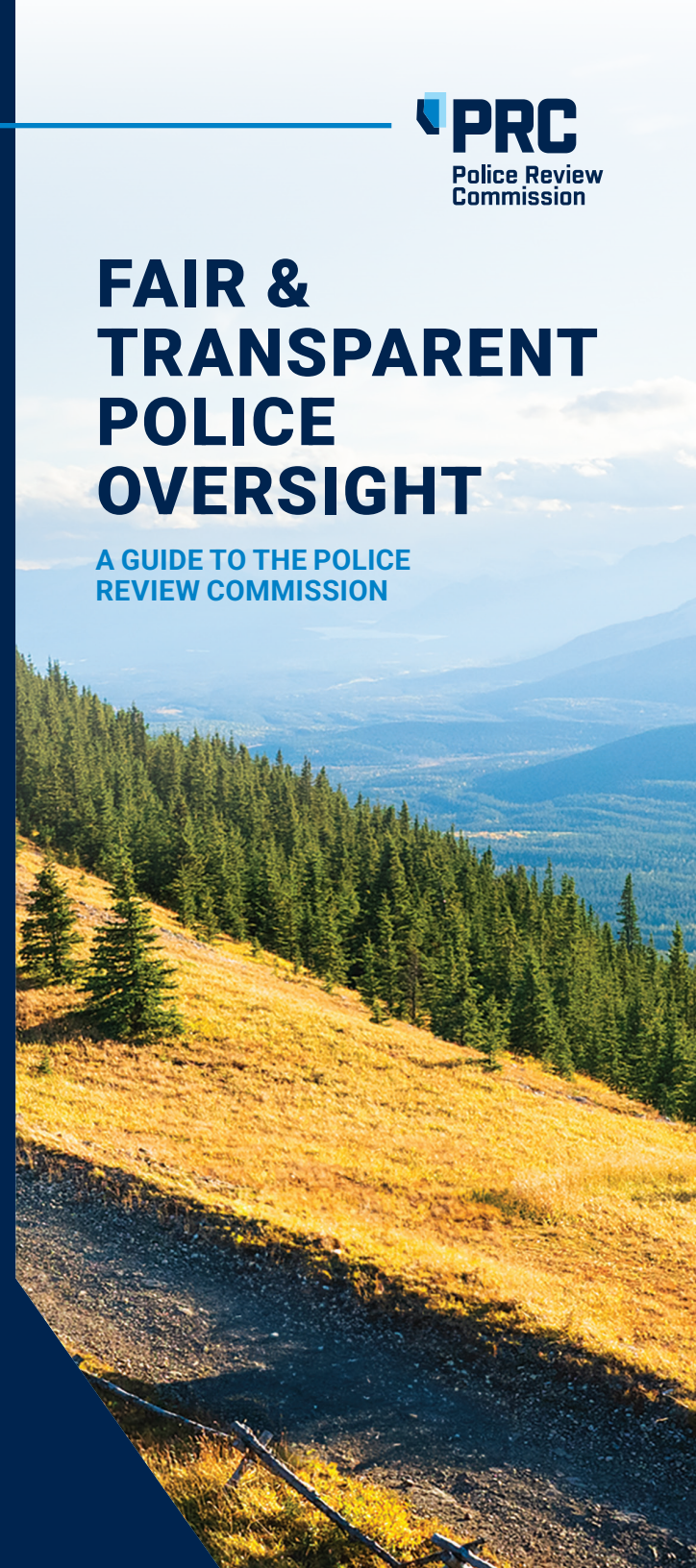
## Still have Questions?

Scan to visit [albertaprc.ca](https://albertaprc.ca) ↗  
Or call 780.644.0306



# FAIR & TRANSPARENT POLICE OVERSIGHT

A GUIDE TO THE POLICE  
REVIEW COMMISSION



## What is the PRC?

Starting in December 2025, the Police Review Commission (PRC) will independently investigate serious incidents, criminal allegations, and public complaints involving police in Alberta.

The goal of the PRC, which includes the Alberta Serious Incident Response Team (ASIRT), is to provide unbiased investigations that hold law enforcement accountable while strengthening public confidence in policing across Alberta.

## Why was the PRC created?

The PRC was established to bring a fair, modern, and more transparent approach to addressing complaints about police conduct in Alberta.

## How to Make a Complaint

If you have concerns about the actions or conduct of a police officer, follow these steps to get started.

**1 Gather the information**  
You will be asked to provide your personal information and details of the incident, including dates and times.

**2 Complete the form**  
Visit [albertaprc.ca](https://albertaprc.ca) and click the "Make a complaint" button, then fill out the complaint form with your personal details. It's a quick process, and we'll guide you through each step.

**3 What happens next?**  
Once we've received your submission, it goes through an initial screening process. This step ensures that the complaint is complete and falls within the PRC's jurisdiction. If needed, the PRC will request additional information. This may include supporting evidence like photos, videos, or documents.

## Checking the Status of a Complaint

The PRC complaint process ensures you know where your complaint stands at every step. You can check on the status of your submission by clicking the "Check complaint status" button at [albertaprc.ca](https://albertaprc.ca).

## How Complaints are Sorted

The PRC categorizes complaints into five levels based on their severity and the nature of the allegation.

- **Level 1:** death, serious injury, or sensitive nature
- **Level 2:** statutory offences
- **Level 3:** non-criminal misconduct
- **Level 4:** performance matters
- **Level 5:** police service policy

Level 1-3 remain under the PRC.

Level 4-5 are referred to the police service that's involved.

Note: When complaints involve issues from multiple levels (e.g., misconduct and performance issues), combined complaints are handled with careful attention to make sure each element is addressed properly.

To learn more about the complaint process and how complaints are sorted, please visit [albertaprc.ca/complaints/process](https://albertaprc.ca/complaints/process).

## ASIRT and the PRC

The Alberta government created ASIRT (Alberta Serious Incident Response Team) in 2008 as an independent, civilian-led agency that operates at arm's length from the government and law enforcement agencies.

ASIRT and the PRC work together under one umbrella to provide independent, transparent oversight of law enforcement in Alberta.

For more information on ASIRT and its key elements, please visit [albertaprc.ca/about/asirt](https://albertaprc.ca/about/asirt).

